



# Homelessness Intervention Program (HIP)

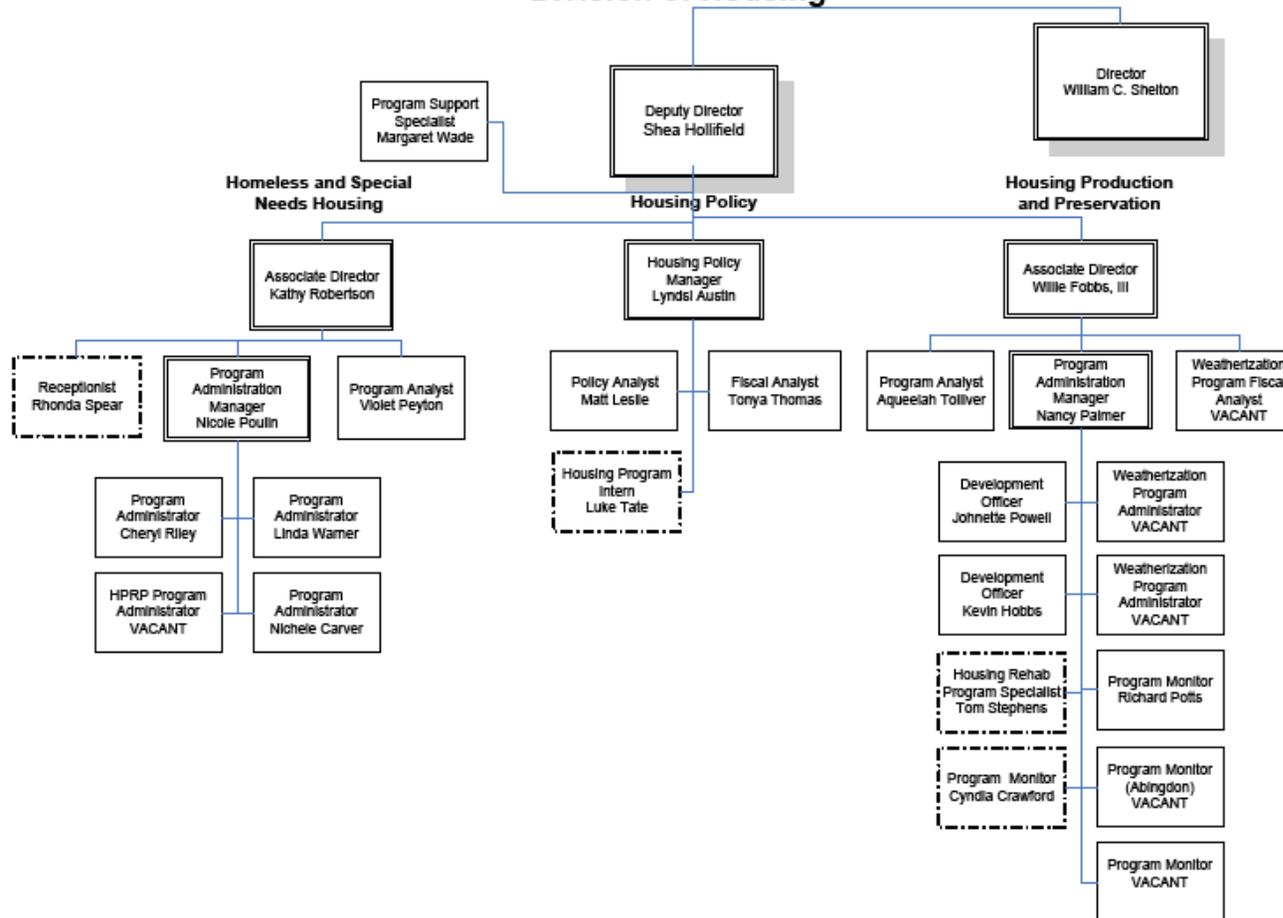
**Input Sessions**

January 2010



# Organizational Chart

Department of Housing and Community Development 11/2009  
 Division of Housing





## Introduction

- ❑ Statewide feedback
- ❑ Input Sessions
  - ❑ January 20, 2010 (Roanoke)
  - ❑ January 21, 2010 (Richmond)
- ❑ Review of program data
- ❑ Review of community needs
- ❑ Program design modifications (as needed)
- ❑ Program implementation



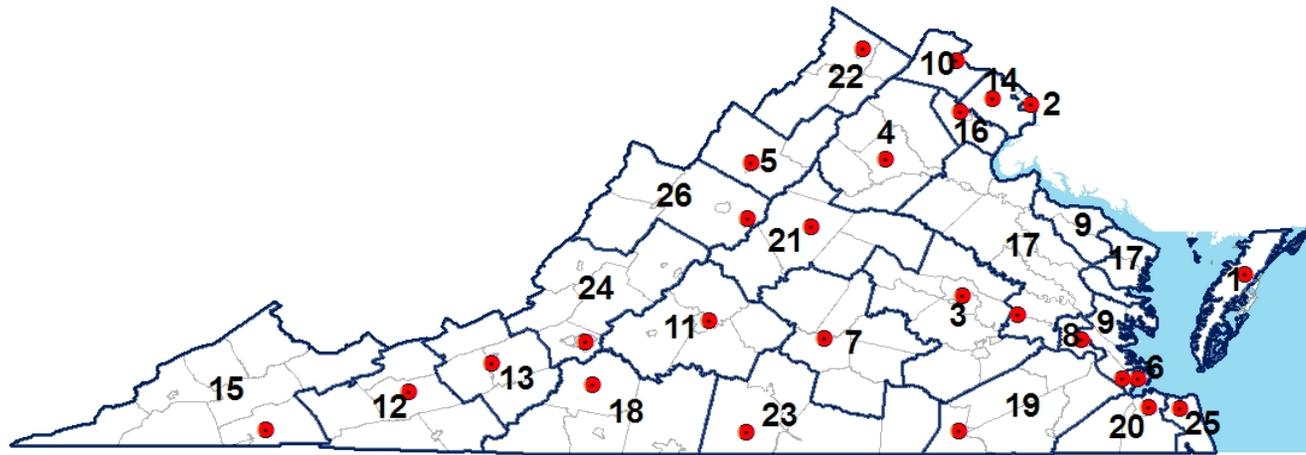


**DHCD-Administered Homeless Programs  
2009-2010 Program Year**

<b>Program</b>	<b>Source</b>	<b>2009-10 funding</b>
<b>Child Care for Homeless Children Program (CCHCP)</b>	<b>Federal- HHS (DSS)</b>	<b>\$300,000</b>
<b>Child Services Coordinator Grant (CSCG)</b>	<b>State TANF (Federal)</b>	<b>\$500,000 (State) \$589,375 (TANF)</b>
<b>Emergency Shelter Grant (ESG)</b>	<b>Federal (HUD)</b>	<b>\$1,592,760</b>
<b>State Shelter Grant (SSG)</b>	<b>State TANF (Federal)</b>	<b>\$2,882,293 (State) \$3,475,247 (TANF)</b>
<b>Homeless Intervention Program (HIP)</b>	<b>State TANF (Federal)</b>	<b>\$4,050,000 (State) \$600,000 (TANF)</b>
<b>Housing Opportunities with Persons with AIDS (HOPWA)</b>	<b>HUD (Federal)</b>	<b>\$667,943</b>



## Homeless Intervention Program (HIP) Service Areas



### ● HIP Service Providers

- |   |  |  |
|---|--|--|
| 1. Accomack-Norhampton Regional Housing Authority | 10. Loudoun County- Dept. of Family Services | 19. The Improvement Association                |
| 2. Alexandria Dept. of Human Services             | 11. Lynchburg Community Action Group, Inc.   | 20. The Planning Council                       |
| 3. Commonwealth Catholic Charities                | 12. HOPE, Inc                                | 21. The Salvation Army of Charlottesville      |
| 4. Culpeper Community Development Corp.           | 13. New River Community Action               | 22. The Salvation Army of Winchester           |
| 5. Mercy House                                    | 14. Northern Virginia Family Service         | 23. Tri-County Community Action Agency         |
| 6. Hampton DSS                                    | 15. People, Inc.                             | 24. Total Action Against Poverty               |
| 7. HOPE Community Services                        | 16. Prince William County- DSS               | 25. Virginia Beach-DSS                         |
| 8. James City County- OHCD                        | 17. Quin Rivers Agency for Community Action  | 26. Waynesboro Redevelopment Housing Authority |
| 9. LINK of Hampton Roads                          | 18. STEP, Inc.                               |  |

Created July 2008



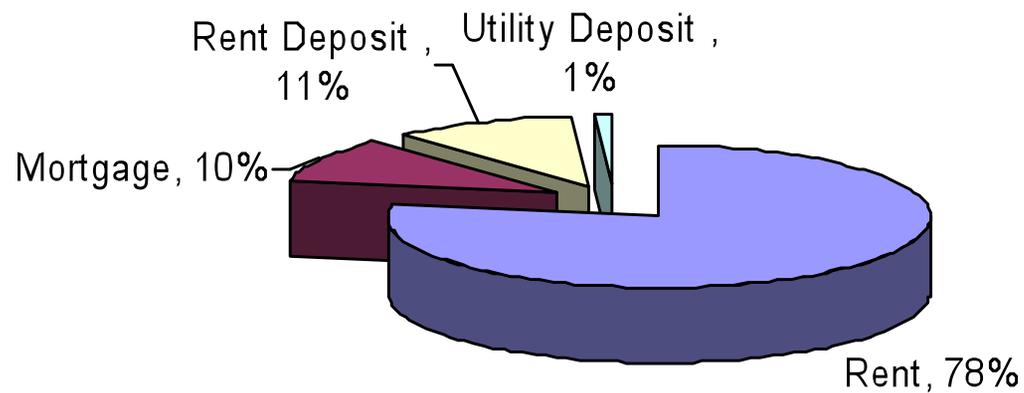
## HIP Program

- 26 grantees (local government and non-profits)
- Approximately \$4 million provided in direct financial assistance (2008-09)
  - 1,864 households
  - 5,029 individuals (half are children)



## HIP Financial Assistance 2008-09 by Percentage of Total Financial Assistance

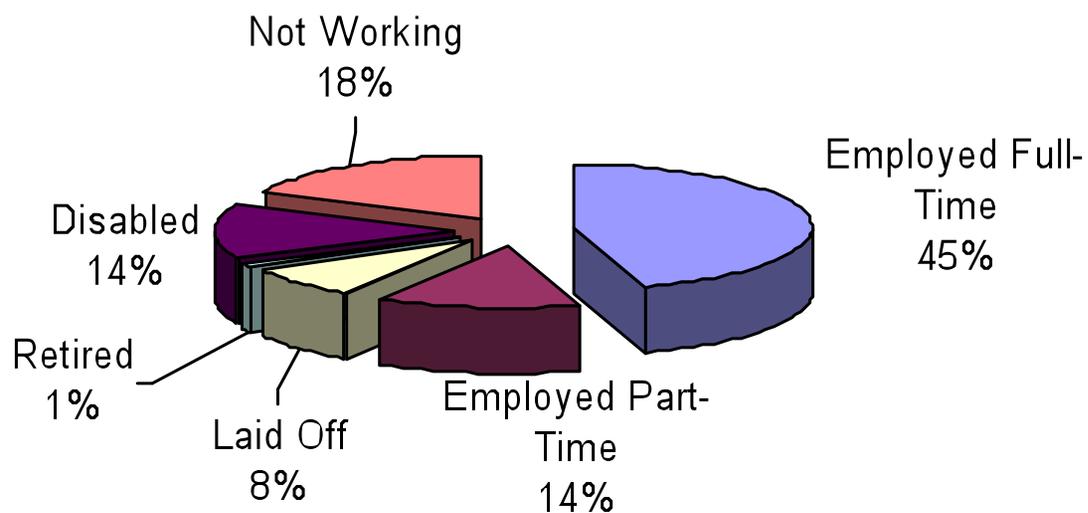
Total Direct Financial Assistance, \$3,980,667





## HIP Households Served 2008-09 by Head of Household Work Status

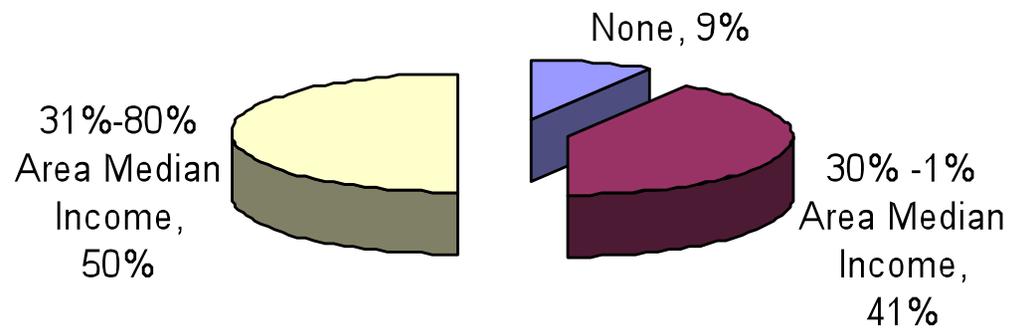
Total Households, 2,292





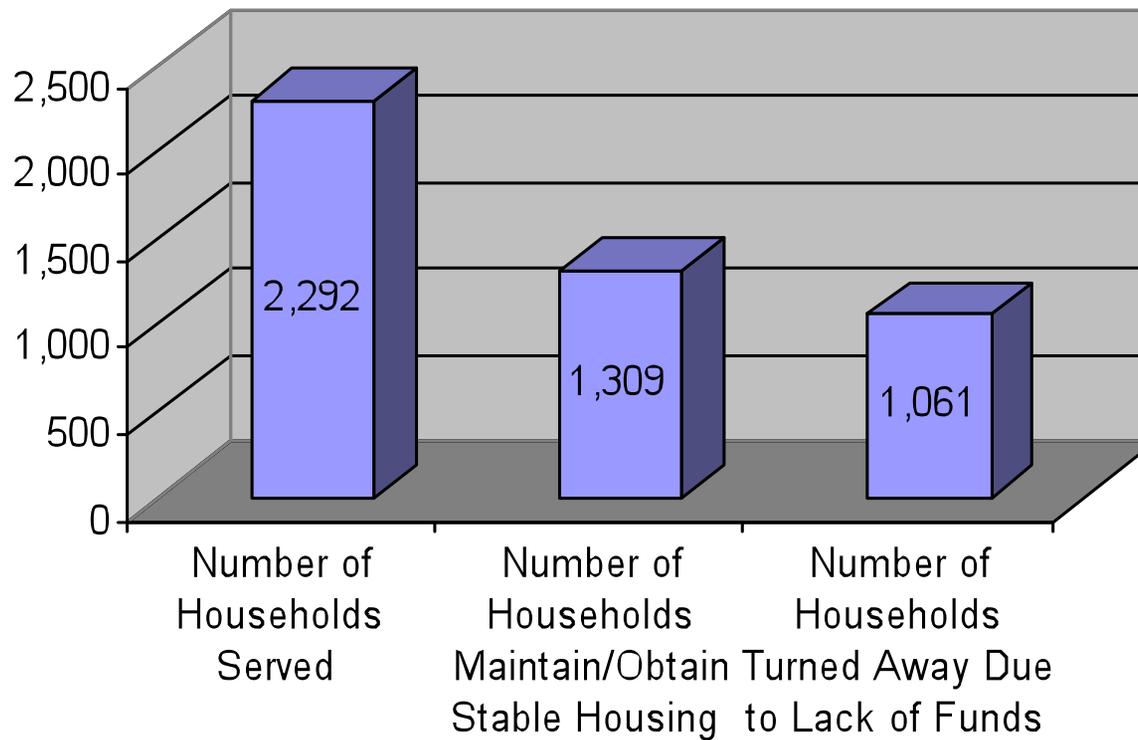
## HIP Households Served 2008-09 by Household Income

Total Households, 2,292



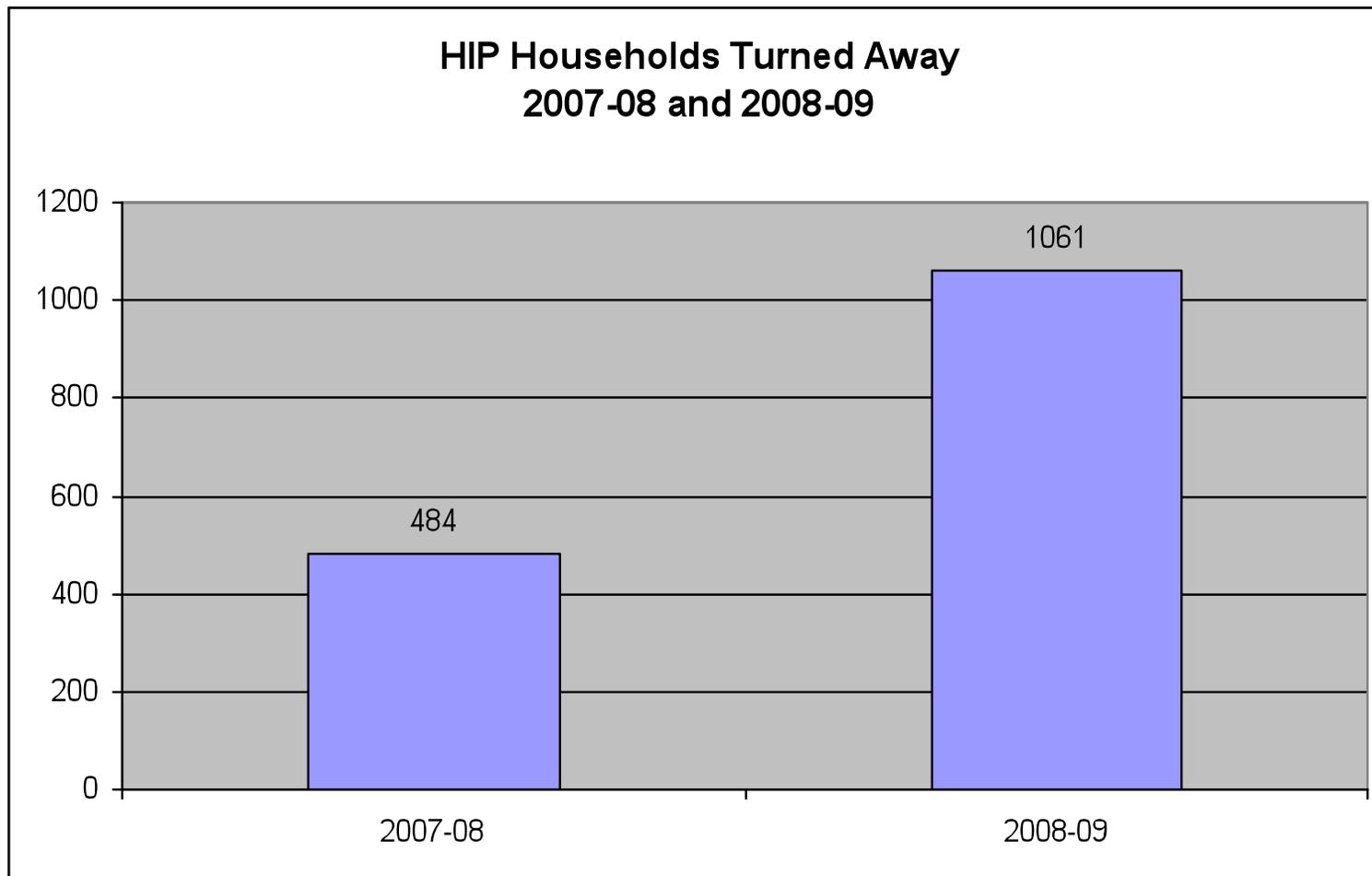


### HIP Household Served 2008-09



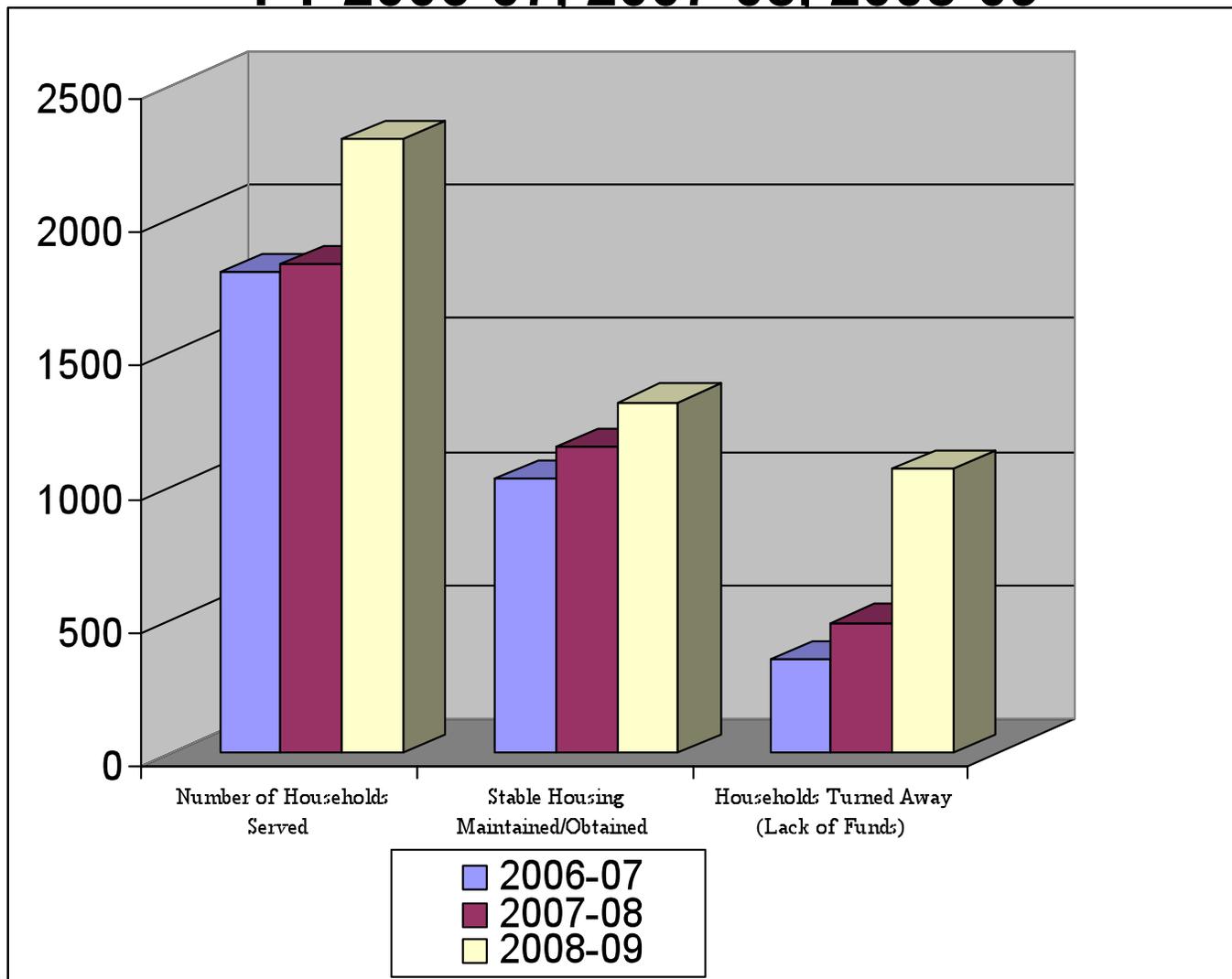


### HIP Households Turned Away 2007-08 and 2008-09





## HIP Household Served FY 2006-07, 2007-08, 2008-09





**Your Voice Counts**  
***Homelessness Intervention Program Input***  
***Sessions***

**January, 2010**

**Department of Housing and Community  
Development**



## How to Use the OptionFinder Keypads

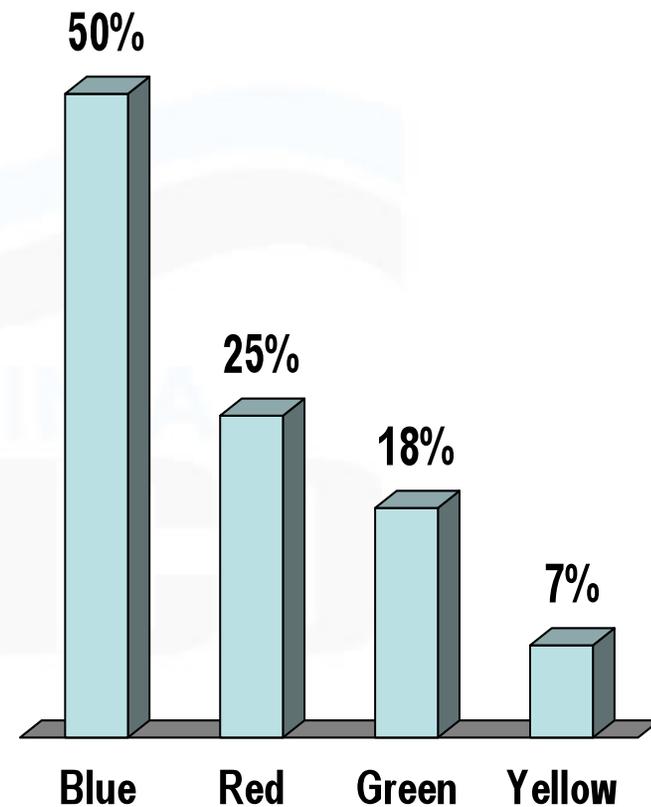
- ❑ Answer each question by pushing the number on your keypad that corresponds to your desired response.
- ❑ At the bottom left-hand corner of the screen, an indicator displays how many responses have been submitted.
  - “10 / 30” means that ten participants out of a total of 30 have entered their responses.
- ❑ When all responses have been submitted, a graph/chart will display the results!





## Testing the Keypads: What's your Favorite Color?

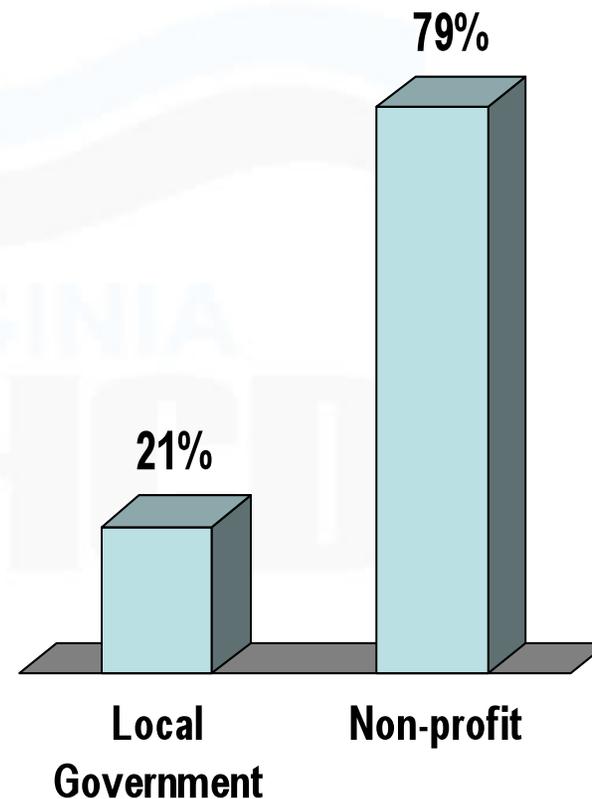
1. Blue
2. Red
3. Green
4. Yellow





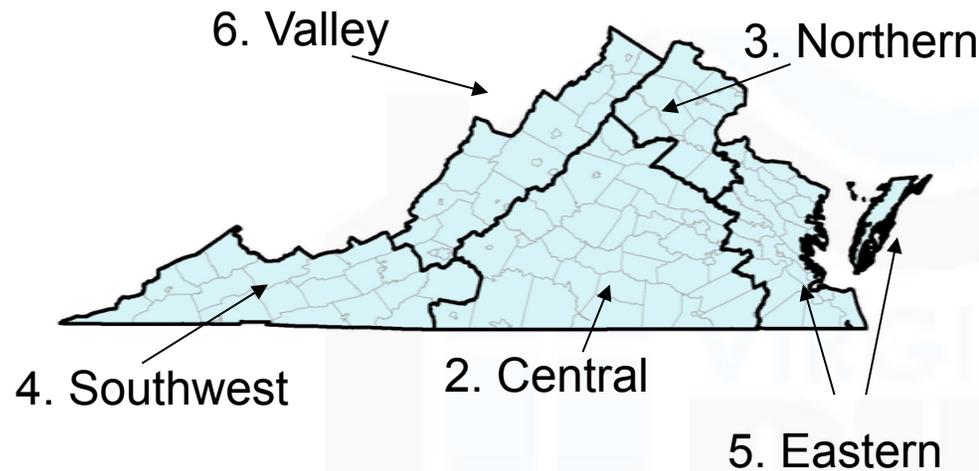
## What best describes the organization you are representing?

1. Local Government
2. Non-profit

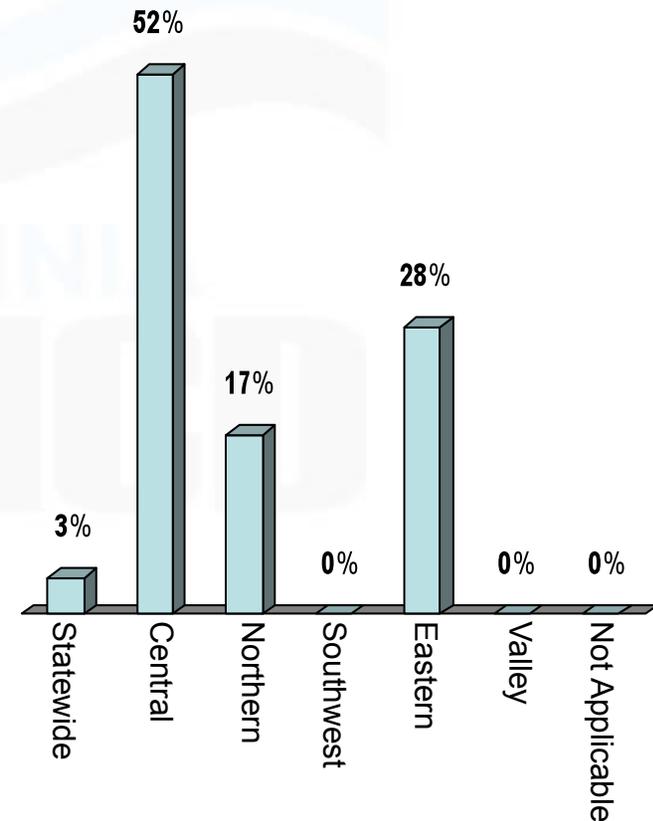




# What region of Virginia best describes where your organization is focused?



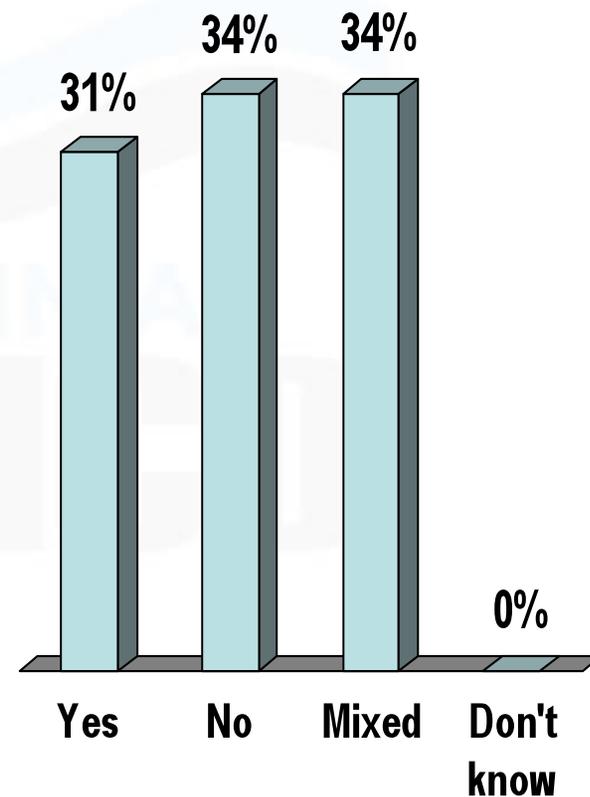
*(Click 1 for Statewide representation)*  
*(Click 7 for Other or Not Applicable)*





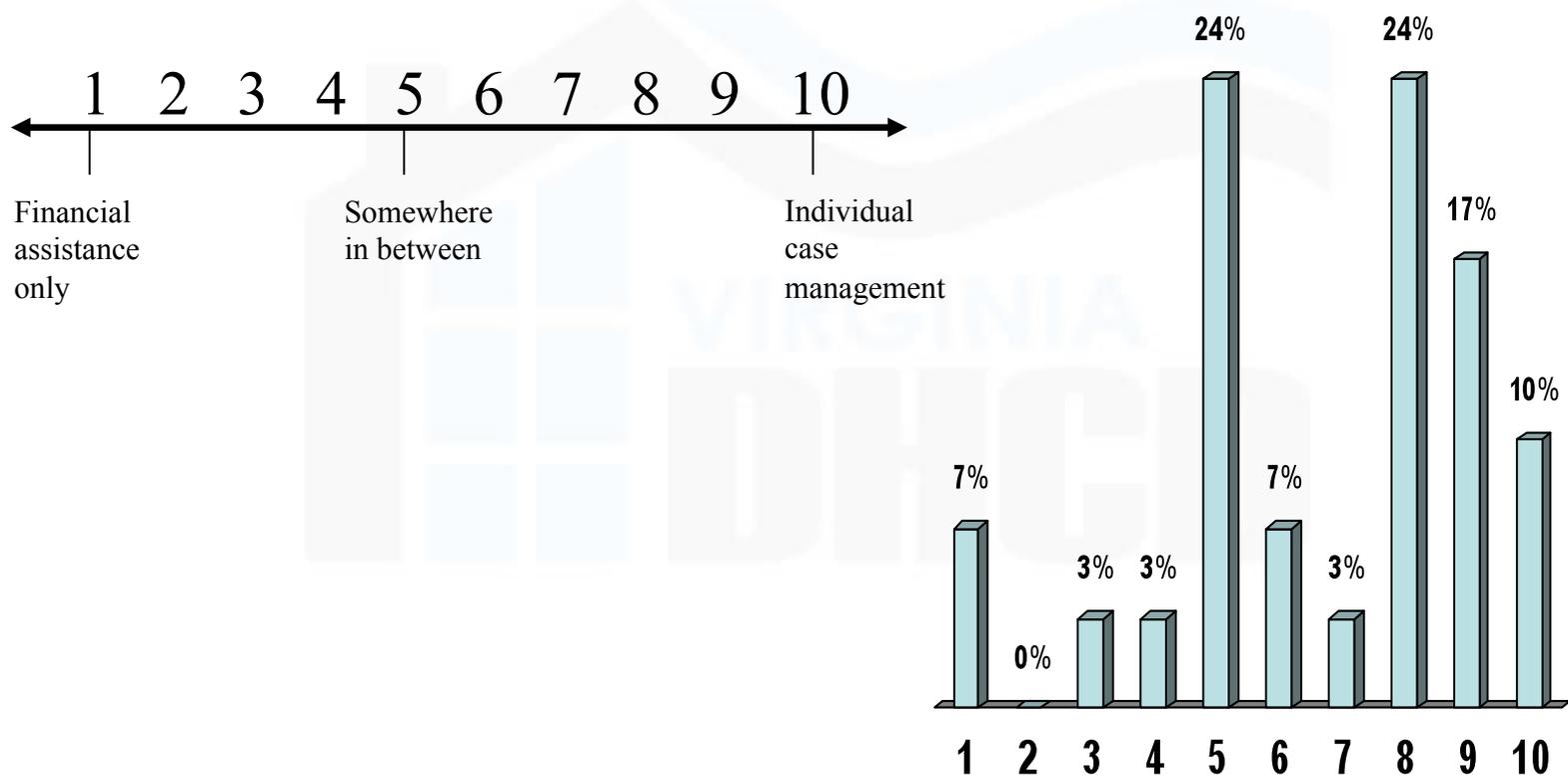
## Does your HIP program serve a primarily rural area?

1. Yes
2. No
3. Mixed
4. Don't know





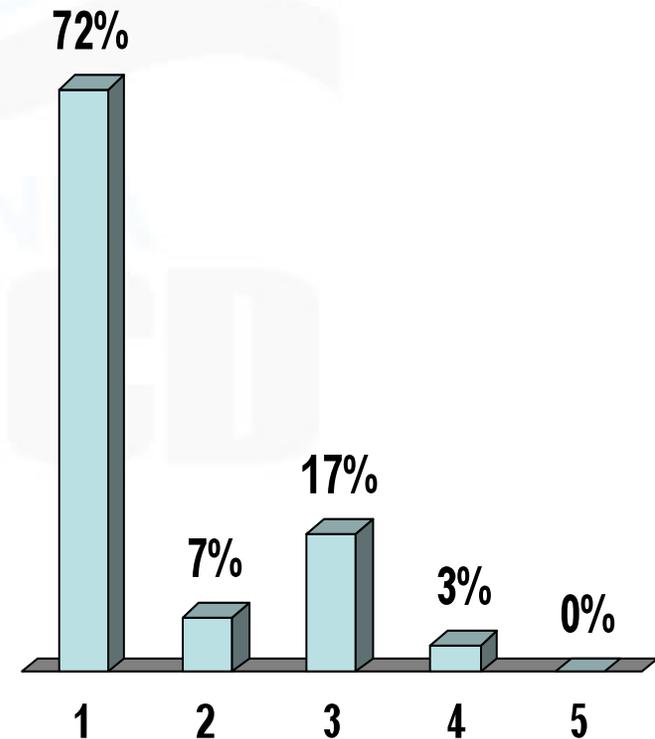
On a scale of 1 – 10, one being “financial assistance only” and ten being “very specific individual case management plan,” how would you describe your HIP program?





## What BEST describes how clients access the HIP financial assistance?

1. Clients contact program directly (help line)
2. Clients are already working with the program/agency
3. Clients are referred from another program/agency
4. Other
5. Don't know





## HIP 2009-10 Eligibility Criteria

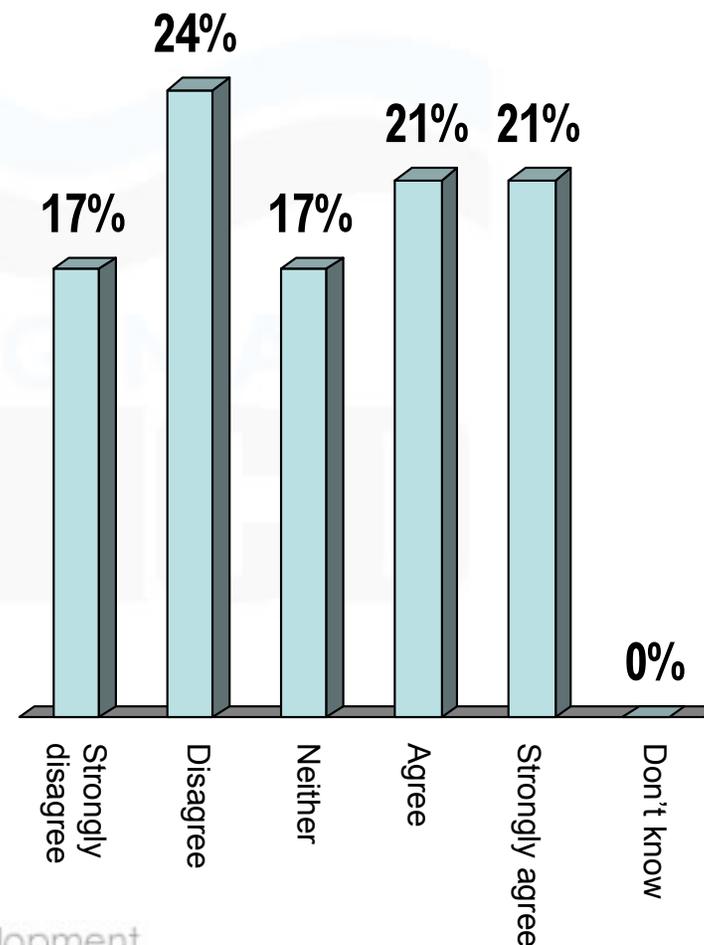
**DHCD's Homeless Intervention Program (HIP) allows for the use of funds to prevent homelessness for individuals and families at or below 80 percent AMI (families at or below 200 percent poverty line for the TANF funds). *Note specific eligible situations and costs apply.***



## *How strongly do you agree or disagree?*

**“DHCD should allow mortgage assistance to be greater than 20% of the total HIP award.”**

1. **Strongly disagree**
2. **Disagree**
3. **Neither disagree nor agree**
4. **Agree**
5. **Strongly agree**
6. **Don't know**





## *How does your program handle the demand?*

Limit clients access to financial assistance based on lower qualifying incomes

1. Yes
2. No
3. Don't know





## *How does your program handle the demand?*

Limit clients access to financial assistance based on some other qualifying criteria

1. Yes
2. No
3. Don't know



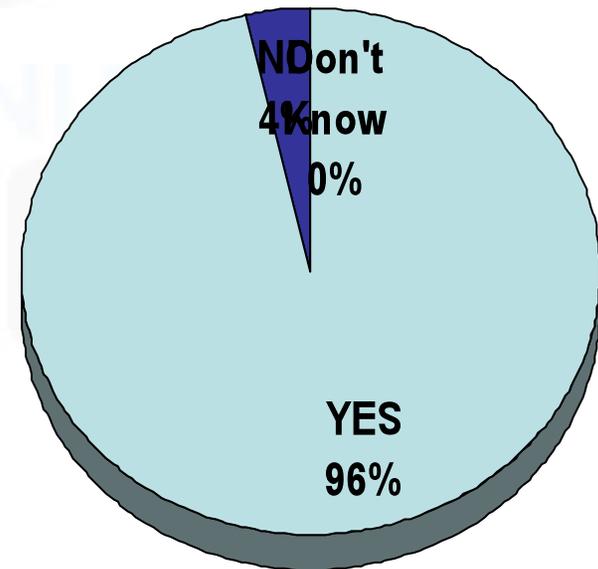


***Please tell us more about how your Homeless Intervention Program (HIP) budgets funds:***



## If your program did run out of funding, were other non-financial services offered?

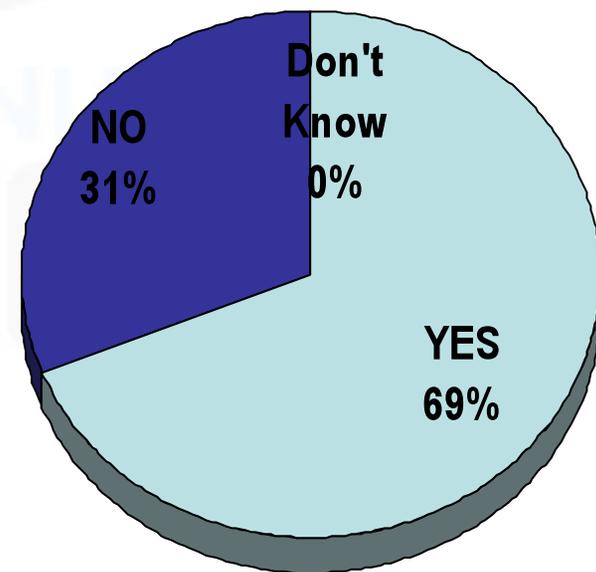
1. Yes
2. No
3. Don't know





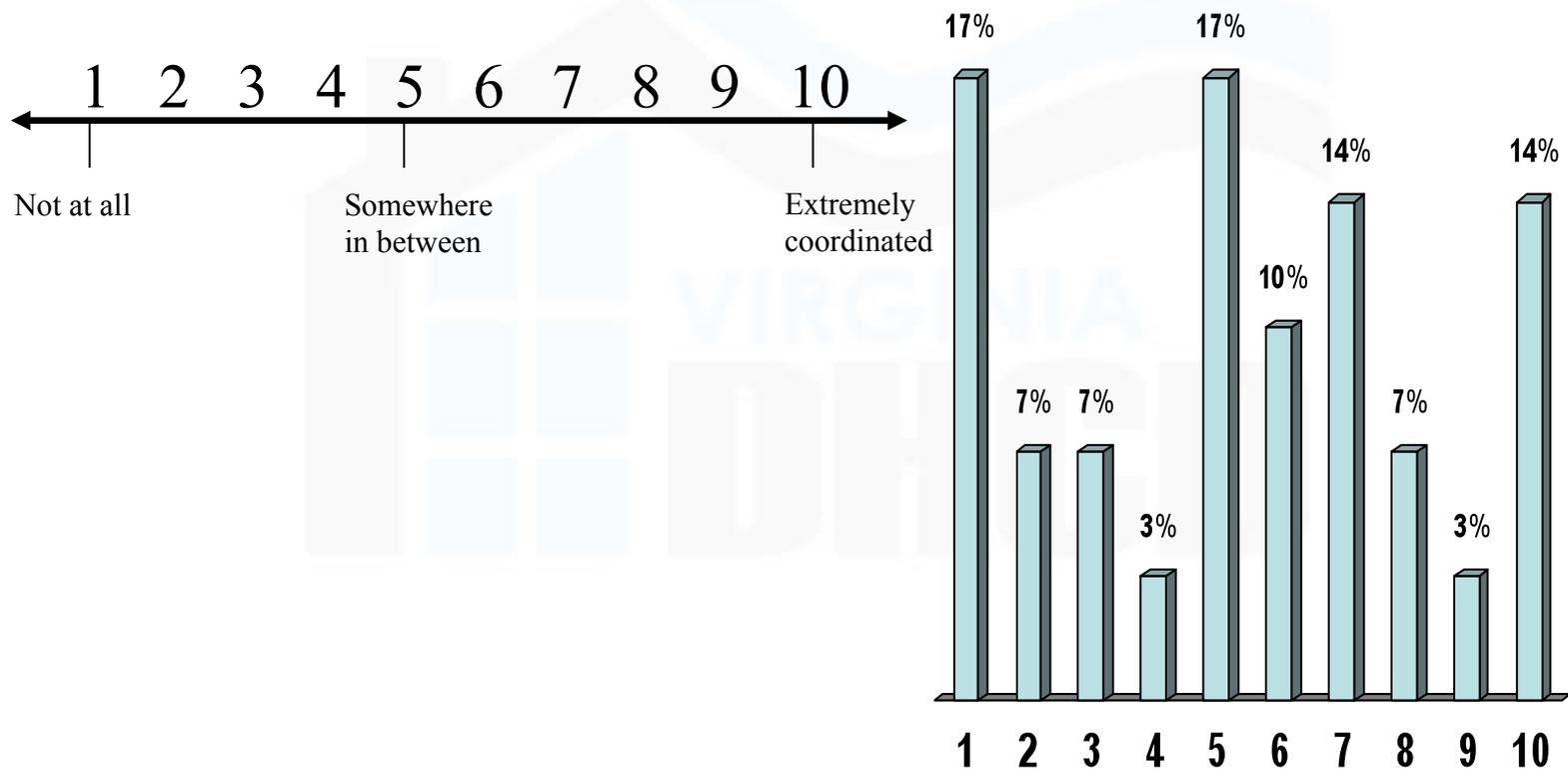
## *Does your organization currently receive HPRP funding?*

1. **Yes**
2. **No**
3. **Don't know**





## How closely is your Homeless Intervention Program (HIP) coordinating with HPRP?



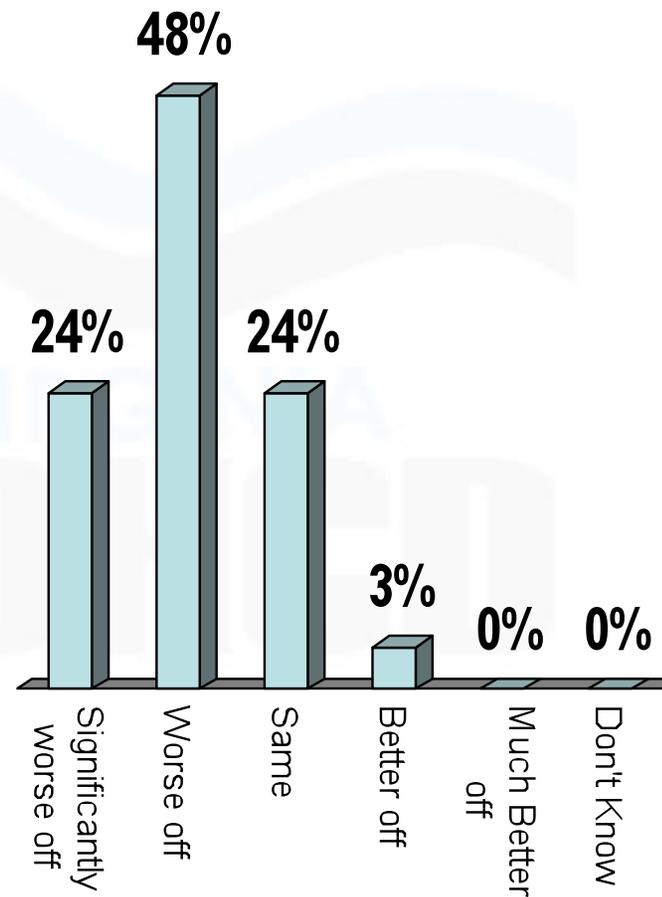


***If you are administering both HPRP and HIP, can you discuss the differences of how you manage these programs with clients?***



## Overall how would you rate your agency's financial condition as compared with this time last year?

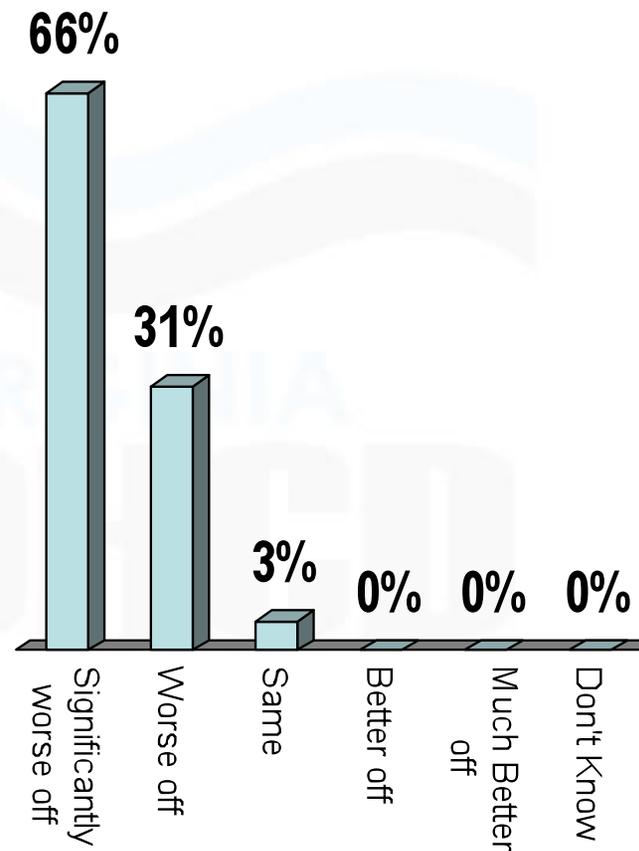
1. Significantly worse off
2. Worse off
3. Same
4. Better off
5. Much better off
6. Don't know





## Overall how would you rate your clients' financial condition as compared with this time last year?

1. Significantly worse off
2. Worse off
3. Same
4. Better off
5. Much better off
6. Don't know





***Discuss the impact of the current economic conditions on your agency and its work:***

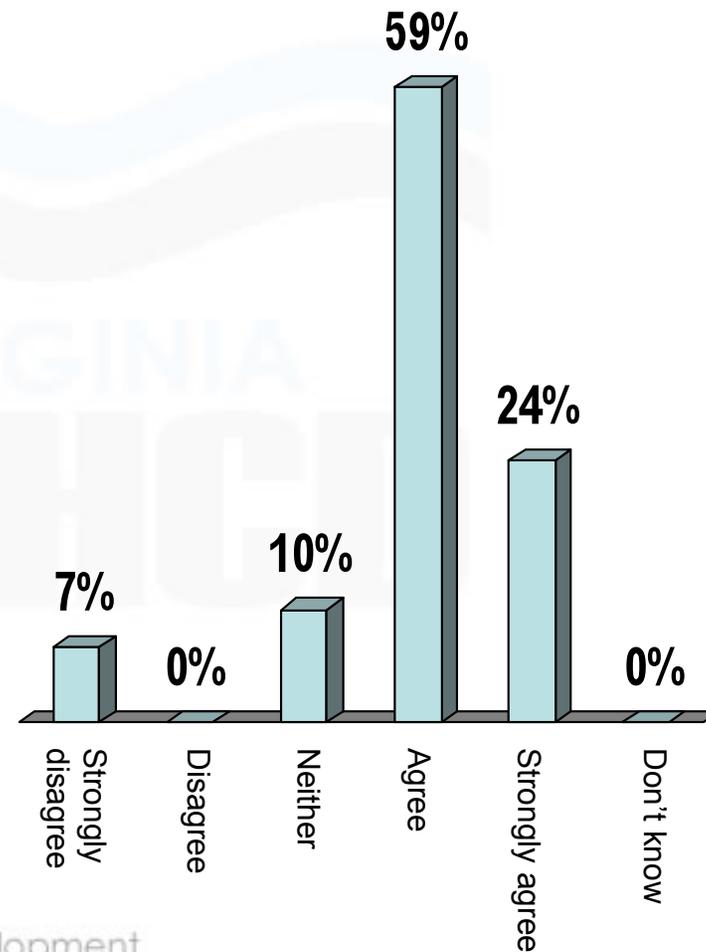




## *This fiscal year: How strongly do you agree or disagree?*

**“The Department of Housing and Community Development (DHCD) provides great customer service.”**

1. **Strongly disagree**
2. **Disagree**
3. **Neither disagree nor agree**
4. **Agree**
5. **Strongly agree**
6. **Don't know**

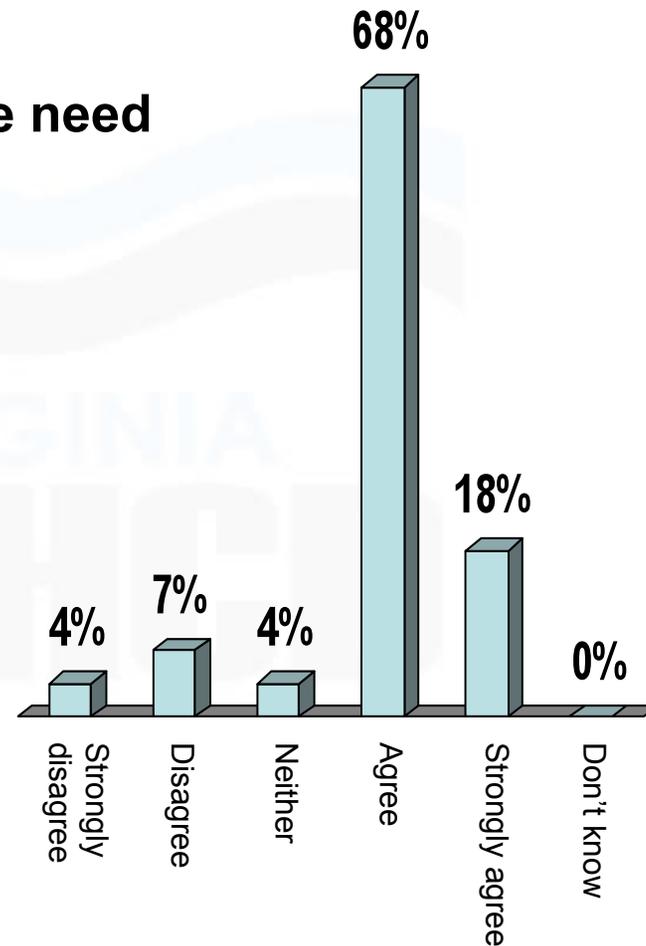




## *This fiscal year: How strongly do you agree or disagree?*

**“DHCD provides us the information we need to run our program.”**

1. **Strongly disagree**
2. **Disagree**
3. **Neither disagree nor agree**
4. **Agree**
5. **Strongly agree**
6. **Don't know**

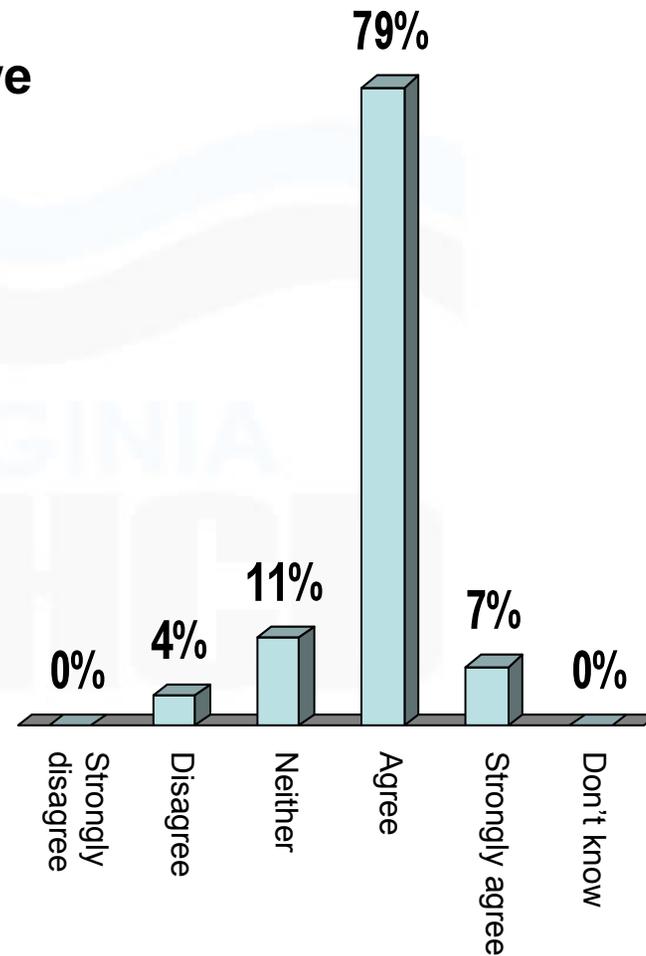




## *This fiscal year: How strongly do you agree or disagree?*

**“DHCD provides us the information we need in a timely manner.”**

1. **Strongly disagree**
2. **Disagree**
3. **Neither disagree nor agree**
4. **Agree**
5. **Strongly agree**
6. **Don't know**

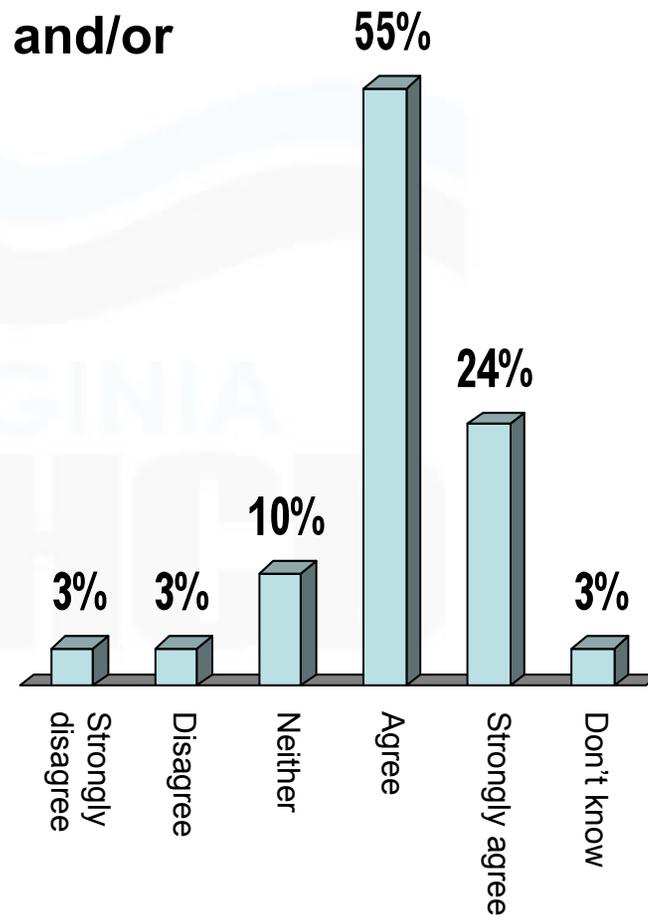




## *This fiscal year: How strongly do you agree or disagree?*

**“DHCD staff promptly returns emails and/or phone calls.”**

1. Strongly disagree
2. Disagree
3. Neither disagree nor agree
4. Agree
5. Strongly agree
6. Don't know

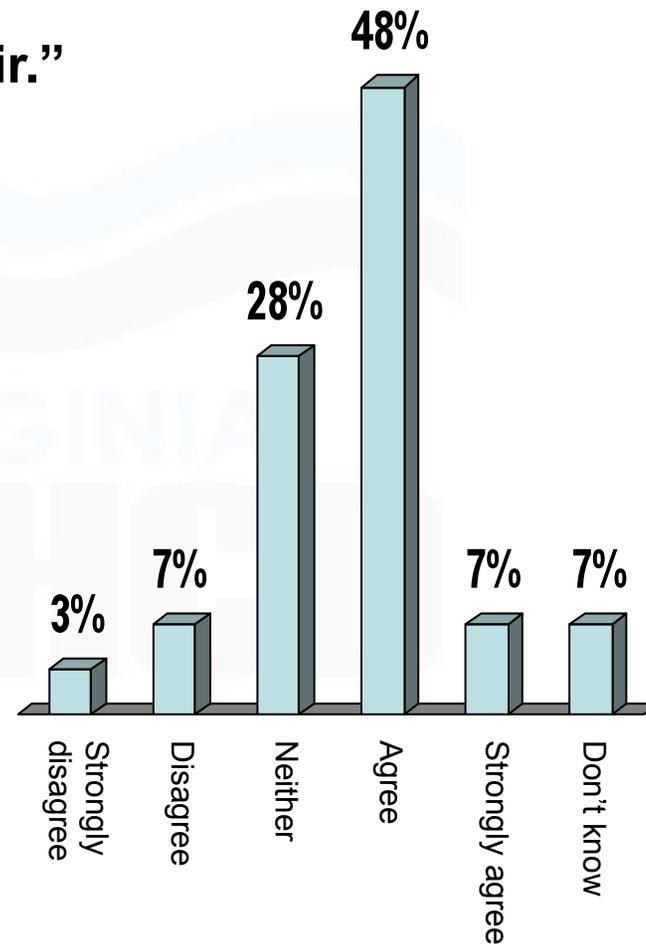




## *This fiscal year: How strongly do you agree or disagree?*

“The DHCD funding processes are fair.”

1. Strongly disagree
2. Disagree
3. Neither disagree nor agree
4. Agree
5. Strongly agree
6. Don't know

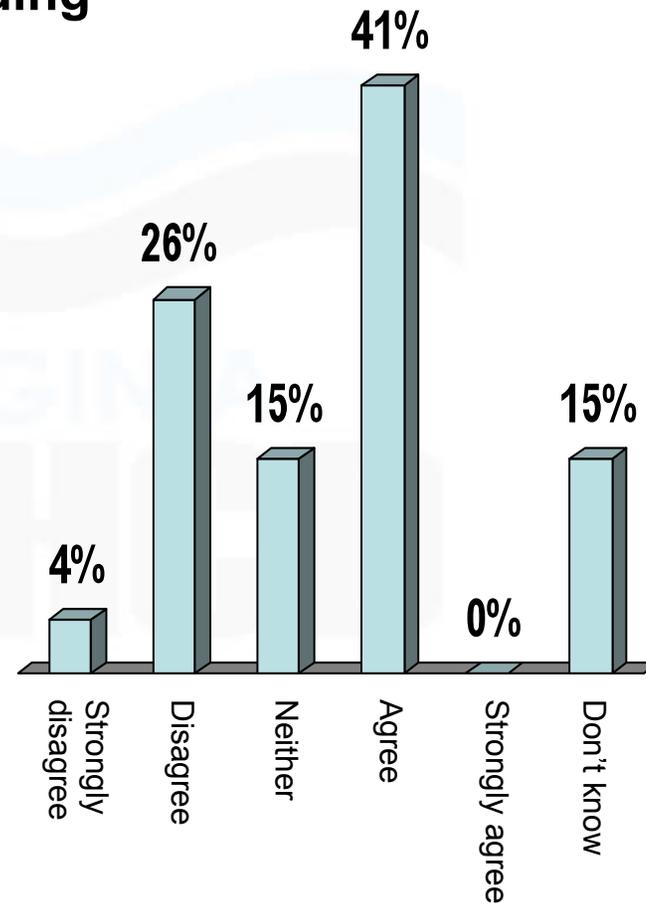




## *This fiscal year: How strongly do you agree or disagree?*

**“I understand how DHCD makes funding decisions.”**

1. **Strongly disagree**
2. **Disagree**
3. **Neither disagree nor agree**
4. **Agree**
5. **Strongly agree**
6. **Don't know**

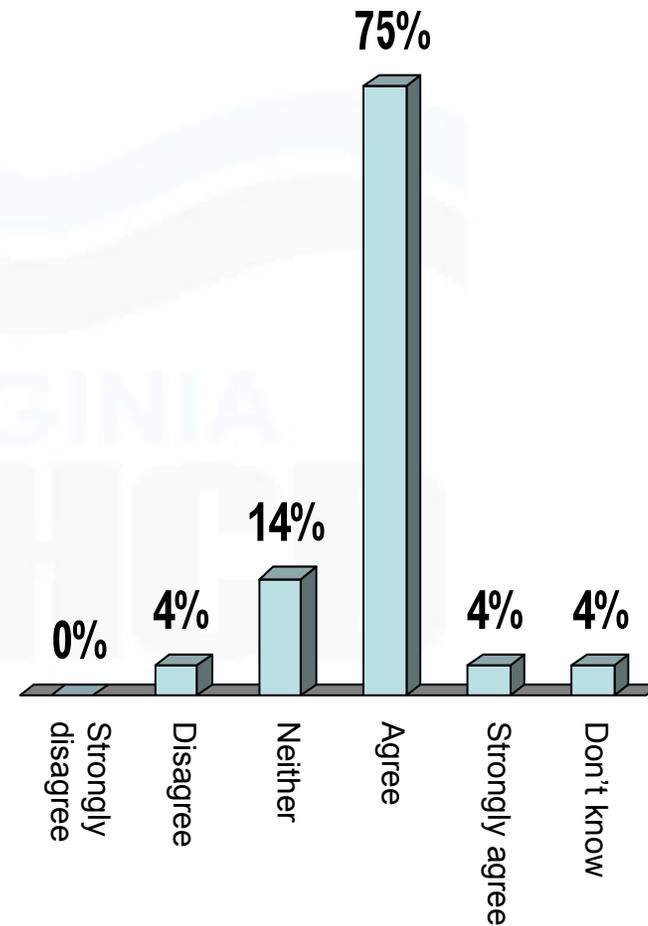




## *This fiscal year: How strongly do you agree or disagree?*

**“DHCD is focused on results.”**

1. **Strongly disagree**
2. **Disagree**
3. **Neither disagree nor agree**
4. **Agree**
5. **Strongly agree**
6. **Don't know**





## *Discussion*

- Please give suggestions for how DHCD's performance can be improved.





## *Upcoming Year-HIP*

- Initial allocation documentation
- Application (Spring)
- 2 year contract
- Funding levels